

#### TOTAL DISASTER RECOVERY SERVICES | DRCUSA.COM

## **STRIKING BACK**

DRC Emergency Services (DRC) has decades of experience providing extensive disaster recovery and emergency management services to federal, state, and local governments.

As a leader in the recovery industry, our passion is helping communities prepare for the worst while being prepared to deliver a rapid response when necessary, all to facilitate the most efficient recovery possible. DRC has an inherent understanding of how to manage emergency response and has assisted local jurisdictions with FEMA reimbursement for decades without a single deobligation.

Setting new industry standards is what our customers have come to expect; DRC takes pride in our versatility and in our innovative approach to every job. DRC has successfully completed over \$2.5 billion in contracts, managing over 500 debris removal projects, including the removal of over 156.4 million cubic yards of debris. DRC employs scores of talented professionals ready to satisfy our clients' needs. We are proven, and we are ready.

DRC believes in building lasting relationships with the clients we serve by providing a professional, honest, and immediate response to natural and man-made disasters.

At DRC, we're always Striking Back against disaster!





Since its inception, DRC has responded and navigated through countless disaster events that included hundreds of contracts, each involving a unique community with distinct circumstances.

In the past, DRC has picked up as little as 170 cubic yards for a single client and over 16 million cubic yards during 25 simultaneous activations. Having performed debris operations across the continental United States and internationally for three decades, DRC has engaged a network of over 3,000 subcontracting partners. Our relationship with these contractors guarantees that no matter the size or location of an event, DRC will respond rapidly.

# **ABOUT DRC**





## **COMPANY PROFILE**

#### Name: DRC EMERGENCY SERVICES, LLC

**Organization:** Limited Liability Company

Established: 2001

Locations: CORPORATE OFFICE 6702 Broadway St. Galveston, TX. 77554 (T) 888.721.4372

Contacts: JOHN R. SULLIVAN President (T) 888.721.4372 (E) jsullivan@drcusa.com

> KRISTY FUENTES VP of Administration & Compliance (T) 888.721.4372 (E) kfuentes@drcusa.com

PRIMARY BUSINESS LOCATION 111 Veterans Memorial Blvd., Suite 401 Metairie, LA 70005 (T) 888.721.4372 (E) info@drcusa.com

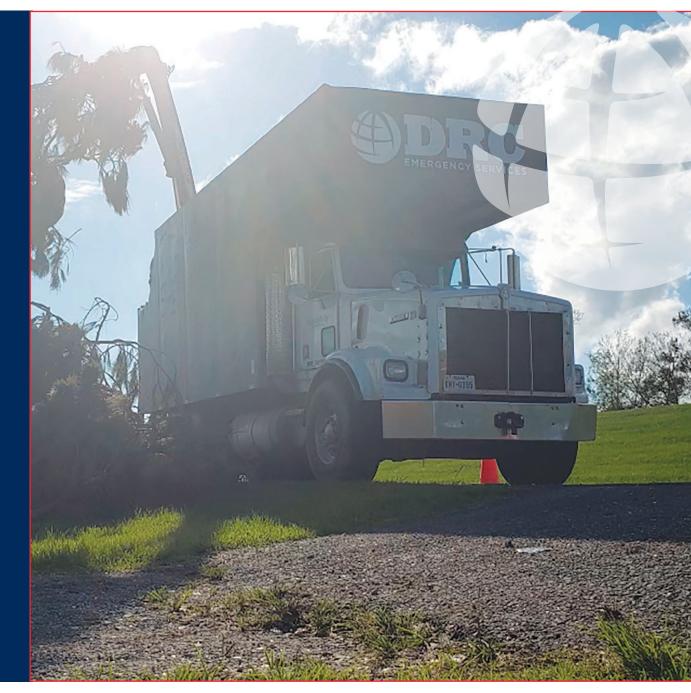
MARK STAFFORD VP of Response & Recovery Operations (T) 888.721.4372 (E) mstafford@drcusa.com

JOE NEWMAN VP of Operations (T) 888.721.4372 (E) jnewman@drcusa.com DRC was present throughout the entire debris removal and recovery effort, resulting in all submittals and invoicing being completed and submitted in a timely manner, which has allowed the Parish to quickly process and submit records to FEMA for reimbursement.

Joshua McAllister
President
Winn Parish Police Jury
Louisiana

Website: www.drcusa.com

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# **OUR SERVICES**



#### **DISASTER PLANNING & TRAINING**

DRC can help local government prepare for almost any contingency with confidence. DRC's Director of Technical Assistance and Training, Tony Furr, provides on-going education to DRC's personnel and the jurisdictions we serve. Mr. Furr was the Region VI Debris Subject Matter Expert from 2013 - 2021 for FEMA and is highly knowledgeable about FEMA policies, procedures, and debris operations.

#### **DEBRIS MANAGEMENT & REMOVAL**

Since its inception, DRC has collected more than 156.4 million cubic yards of debris and has established industry benchmark for debris recycling and collection efficiencies. We've executed comprehensive debris operations nationally and internationally, bringing a high level of innovation and professionalism to each and every project. With top-of-the-line equipment and skilled personnel, we provide safe and efficient service to meet all of our clients' needs. From highway traffic control to the use of specialized equipment, we meticulously plan and execute all facets of debris management including right-of-way maintenance. Whether we perform the work ourselves or engage a network of more than 5,000 subcontracting partners, we're able to be on-site guickly, regardless of the size of the event.

#### TREE TRIMMING & REMOVAL

DRC has a long standing history of working with our clients to quickly trim, remove, and dispose of hazardous trees and vegetation in the aftermath of disaster events such as Hurricanes Ida, Zeta, Delta, Sally, Laura, Isaias, Hanna, Dorian, Michael, Florence, Maria, Irma, Harvey, Matthew, Isaac, Sandy, Ike, Gustav, Katrina.

## TEMPORARY SITE MANAGEMENT, REDUCTION, RECYCLING & DISPOSAL

DRC has extensive experience locating and managing temporary Debris Management Sites (DMS) in the wake of several major events. During the 2021 Hurricane Season, DRC was activated in 25 jurisdictions, simultaneously managed 82 DMS, and removed/disposed over 16 million cubic yards of debris. Following an event in Southeast Louisiana, DRC operated DMS with such efficiency that FEMA and the USACE filmed the operation to use in training sessions.





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Many jurisdictions are faced with damaged coastal areas and habitats that may require immediate recovery restoration. DRC has performed this sensitive and precise process for decades. A variety of equipment is used to scrape the sand, screen it to remove particles and debris, and redistribute the pure sand along the shoreline to rebuild dunes and contour beaches. DRC has a rich history of sand screening and coastal restoration in responses to disasters such as Hurricanes Ida, Florence, Harvey, Irma, Ivan, and Dennis.

DRC employs numerous experienced supervisors, project managers, operators, and other technicians, many of whom have considerable years of experience in the demolition field. DRC has performed a multitude of structural and strategic demolition projects on public and private property.

#### **MARINE DEBRIS REMOVAL & RECOVERY**

DRC has unsurpassed experience in Marine Debris, Salvage, and Recovery. DRC removed debris from canals, streams, lakes, and rivers in response to Hurricane Laura and has been contracted by the City of Houston o remove vegetative debris from Lake Houston, the San Jacinto River, and surrounding bayous and canals. DRC successfully removed and disposed of over 3.6 million pounds of dead fish over a three-month span in esponse to a 1-million-acre red tide bloom in the Gulf of Mexico. Additionally, DRC has experience in recovering and recycling vehicles/vessels.

#### SAND SCREENING & BEACH RESTORATION

#### **TEMPORARY HOUSING & LOGISTICS**

DRC delivers the rapid, turnkey disaster response services including emergency housing and sheltering, logistical support, and turnkey health services. Our team can begin mobilizing within hours of activation. Our reputation for providing some of the fastest response and construction times in the industry, plus excellent production ratings, have made us a proven leader in disaster response operations.

#### DEMOLITION









# **MAJOR PROJECTS**

2022 - Marshall Fire

2021 - Kentucky Tornadoes

- Hurricane Ida
- Alabama Tornadoes

#### 2020

- Hurricane Zeta
- Malden Fire Cleanup
- Hurricane Delta
- Hurricane Sally
- Hurricane Laura
- Iowa Severe Storms (Derecho)
- Hurricane Isaias
- Hurricane Hanna

### 2019

- Tropical Depression Imelda
- Hurricane Dorian
- Hurricane Barry

### 2018

- Hurricane Michael
- Hurricane Florence
- Alabama Tornado Outbreaks

#### 2017

- Hurricane Maria
- Hurricane Irma
- Hurricane Harvey

### 2016

- Hurricane Matthew
- Hurricane Hermine
- Louisiana Severe Storms and Flooding
- Winter Storm Jonas

#### 2015

- Texas Flood Event
- Louisiana Storm Event

2014

- Winter Ice Storms: North Carolina. South Carolina, & Virginia
- Winter Storm Pax

### 2013

- Alabama Midwestern Tornado Outbreak

#### 2012

- Superstorm Sandy - Hurricane Isaac

#### 2011

- Hurricane Irene
- 2011 Tornado Outbreak

- Tennessee Severe Flooding
- Deepwater Horizon Oil Spill

### 2009

- Maryland & Virginia Ice Storms

#### 2008

- Hurricane Ike
- Hurricane Gustav
- Mother's Day Tornadoes
- IA F5 Tornado

#### 2007

- Missouri Ice Storms

### 2006

- New York Ice Storms

### 2005

- Hurricane Katrina
- Hurricane Wilma
- Hurricane Rita
- Hurricane Ophelia
- Hurricane Dennis

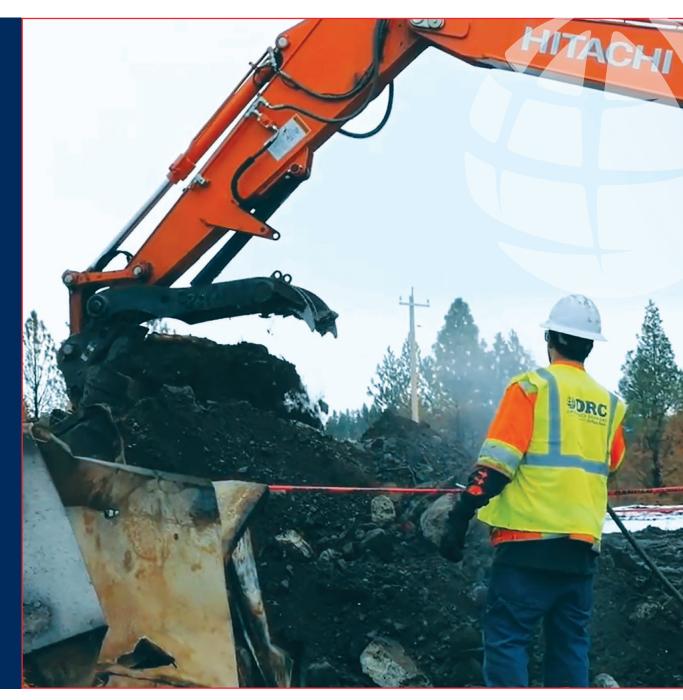
Washington

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We weren't really sure what was going to happen, and what we became quickly sure of was that the leadership in debris removal was handled effectively, efficiently, and professionally at every single level.

-Scott Hokonson **Executive Director** Pine Creek Community





## **OUR CORE** VALUES

- BE HONEST
- WORK HARD
- BE ACCOUNTABLE
- SHOW COURTESY & RESPECT
- BE PREPARED

# **CONDUCT & COMMITMENT**

DRC strives to provide the most dependable, honest, customer-centric service in the industry while upholding the highest standards of ethical conduct and compliance at all times. To better ensure our continued compliance with all laws, rules, and regulations, DRC's executive leadership team established a very detailed ethics program that all contractors and individuals are expected to follow. DRC's senior management and key personnel are committed to the highest standard of ethical conduct and compliance.

DRC aspires to be the "first in response" for natural and man-made disasters by being prepared, responsive, competent, and demonstrating ethical business conduct. Headed by a team of caring individuals, we recognize that how we do our work is as important as what work we do. DRC does not tolerate any short cuts when it comes to our ethical values and standards of conduct.

## **QUALITY CONTROL**

DRC's Quality Control Plan promotes efficient and safe operations, as well as quality products. DRC's approach to quality control consists of a series of tasks and processes tailored to suit the challenging circumstances facing the jurisdiction in the wake of a disaster event.

DRC maintains an unwavering commitment to the health and safety of our employees, subcontractors, customers, and the communities that we serve.



## SAFETY

As one of the leading disaster response companies in the United States, DRC has developed one of the most comprehensive employee training modules in the industry. All personnel records (management, supervisors, foremen and laborers) are maintained to ensure all personnel have current training and certification relative to their job assignment. All of DRC's personnel receive specialized training in emergency management and are encouraged to further their education.









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